

We offer an extensive range of services to keep you living in your own home how you choose for as long as you choose.

We work with you to select services to meet your needs with choices from low to complex care, cleaning and gardening to personal and nursing care.

Please call us on 81773200 to find out more about how we can work with you.

ASSISTANCE WITH DAILY ACTIVITIES						
		Weekday 7am - 7.30pm	Weeknight 7.30pm - 7am	Saturday	Sunday	Public holiday
Cleaning	Hourly	\$87	\$96	\$114	\$130	\$149
	30 mins	\$52	\$59	\$70	\$79	\$90
Personal care	Hourly	\$87	\$96	\$114	\$130	\$149
	30 mins	\$52	\$59	\$70	\$79	\$90
Shopping	Hourly	\$87	\$96	\$114	\$130	\$149
	30 mins	\$52	\$59	\$70	\$79	\$90
Meal preparation	Hourly	\$87	\$96	\$114	\$130	\$149
	30 mins	\$52	\$59	\$70	\$79	\$90
In home respite	Hourly	\$87	\$96	\$114	\$130	\$149
Transport	Hourly	\$87	\$96	\$114	\$130	\$149
	30 min	\$52	\$59	\$70	\$79	\$90

NURSING SERVICES						
(plus consumerables)		Weekday 7am - 7.30pm	Weeknight 7.30pm - 7am	Saturday	Sunday	Public holiday
Registered nurse	Hourly	\$149	\$169	\$204	\$233	\$270
	30 mins	\$91	\$101	\$122	\$139	\$163
Enrolled nurse	Hourly	\$100	\$110	\$133	\$150	\$173
	30 mins	\$60	\$66	\$81	\$92	\$104

HOME & GARDEN MAINTENANCE						
		Weekday 7am - 7.30pm	Weeknight 7.30pm - 7am	Saturday	Sunday	Public holiday
Home & Garden Maintenance	Hourly	\$91	*	*	*	*
Home modifications	Quote available on request					

* These services are typically not provided outside of weekday times. If you require these services at other times, please contact us for a quote.

THERAPY & WELLNESS

We provide therapy & wellness services to help restore, improve or maintain your independence and wellbeing.

We offer a range of services and activities which are tailored to suit your needs and can be done in your own home or at Alwyndor.

Our Day respite service provides the opportunity to give carers a break to recharge their batteries while their loved ones are cared for in a safe and secure environment.

We will work with you to determine what aids, and equipment will be of benefit.

Our aim is to provide practical advice and assistance to help you live as independently as possible in your own home and community.

Therapy & Wellness	
Therapy Services & Group classes	For details on services and pricing please contact your coordinator or Customer Care.

DAY RESPITE AT ALWYNDOR

		Weekdays 9.30am -4pm	Weeknight	Saturday	Sunday	Public holiday
Day respite	Daily	\$220+ \$20 lunch - Lunch not covered by HCP	*	*	*	*

* Service is not available at this time

AIDS & EQUIPMENT

Aids & equipment	Your coordinator will work with you to meet your needs. Pricing on request.
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Day Bus Trip

Meals and drinks
not covered by
HCP

\$180 per return social support bus trips. Speak with your Coordinator to book

OTHER FEES & CHARGES

		Level 1	Level 2	Level 3	Level 4
Care Management	Per fortnight	\$74	\$130	\$287	\$435
Package Management	Per fortnight	\$41	\$77	\$180	\$278
Set up fee & Exit fees		\$0	\$0	\$0	\$0
Travel	\$1.30 per kilometre				

Cancellation Policy

We understand that plans can change. If you need to cancel a service, 24 hours notice is required otherwise a cancellation fee will apply.

External Providers

We will engage external providers on your behalf if required, provided they meet the Aged Care Standards requirements.

Please note that we are also required by the Department that our service charges align with our brokered provider charges as listed above.

Other Costs

You may be charged for costs incurred by Alwyndor in the delivery of your services, such as parking fees or travel by a contractor.

If you have any questions, please call 8177 3200.